

INSTAMED AUTO PAYMENT COLLECT™

Pay quickly and securely with InstaMed Auto Payment Collect™.

InstaMed is a secure system that allows you to pay your Compass bills automatically and conveniently.



HOW IT WORKS:



ADD PAYMENT ON FILE

You, the patient/guarantor, will be requested to save a credit card on file and agree to be enrolled in Auto Payment Collect (APC) during/prior to the initial intake visit. Once enrolled, you will receive an email confirmation of the active APC enrollment.



FOLLOW YOUR ACCOUNT

Separate email(s) will follow with the subject line "New Automatic Payment to Compass has been scheduled". Through APC, you will be automatically charged for full balances due 10 days after a monthly statement has been sent.



VIEW YOUR STATEMENT

Once a balance accrues, you will receive an eStatement that is sent as an email notifying "Your Statement from Compass is Now Available". The email contains a button "View Your Statement" to securely view the statement(s) in the InstaMed patient portal



QUESTIONS?

Contact Compass' Billing Hotline (773-739-5600 or billing@compasshealthcenter.net) if you have any questions, concerns, or to set up an interest-free payment plan.

UNDERSTANDING YOUR PAYMENT EXPECTATIONS

- You can set your own payment limit
- Compass will ask for your permission for your card on file to be charged in addition of being notified of a pending transaction
- Your payment information is protected at the highest level of Payment Card Industry (PCI) standards.



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